Someone is calling asking for money?

Keep this by the phone.



1 Hang up

It's fine to be rude. A real family member or bank will understand.

2 Call back on a number you already have

Use the number saved in your phone, or the one on the back of your card. Never the number the caller gave you.

3 Ask for the family safe word

No safe word means no money.

4 Never pay this way

Gift cards, cryptocurrency, cash, or moving your money to a "safe account". Real banks and agencies never ask.

5 Tell someone you trust

Scammers want you to keep it secret. Don't.

The right move is always the same

Hang up. Call back on a number you already have.

If you already paid or shared a code, call your bank straight away using the number on your card, then see the "I've been scammed" guide at Scam-Proof Money.

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