# Our family safe word

Set it up once. It can stop a scam call.



## How to set it up (5 minutes)

### 1 Make it random

Two unrelated words work well, like “purple tractor”. No pet names, no birthdays, nothing anyone could guess.

### 2 Share it face to face

Tell everyone in person, at a family dinner. Never by text, email or social media.

### 3 No safe word, no money

Every time. If the caller can’t say it, hang up and call them back on the number you already have.

### When someone calls asking for help

Say: “What’s our safe word?” A real family member knows it. A scammer with a copied voice does not.

## Good to know

- Memorize it. Please don’t write the word on this sheet or save it in your phone.
- Change it if someone outside the family may have heard it.
- Include the grandchildren, and the grandparents.

## Our family

**Date we set our safe word** _____

**Who knows it** _____

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